



## Professionalism: suggested comments and helpful words

### PRO Statement Examples

Team-builder  
Mindful  
Teachable  
Adaptable  
Prompt

### CON Statement Examples

Misrepresents  
Defensive  
Inappropriate  
Disrespectful  
Unaware

Some selected statements to consider:

- Demonstrates honesty, integrity, empathy and respect to patients and team members
- Presents self in respectful manner
- Recognizes conflicting personal and professional values exist and working to harmonize physician well-being with patient care
- Maintains work-life integration through principles of physician wellness
- Self-regulates in stressful situations
- Engages in self-initiated pursuit of excellence
- Accepts and gives constructive feedback
- Completes all clinical and administrative tasks in timely manner
- Identifies and engages in conflict and its resolution while involving appropriate parties
- Displays attitudes of acceptance of diverse individuals
- Incorporates patient's culture, values and beliefs into patient care plans

## PNWU Documentation of Counseling

**Unmet Professional Responsibility:** unable to adequately perform the essential tasks of a medical student in a timely fashion or without repeated reminders; cannot communicate effectively; cannot be relied upon to be present and prepared for work

**Lack of effort towards self-improvement and adaptability:** defensive to criticism; resistant to changes based on feedback; unable to assume accountability for errors; arrogant

**Diminished relationships:** inappropriate behavior with staff; patients, colleagues, families, lacking empathy or unable to establish appropriate rapport; difficulty functioning within a healthcare team

### **Medical Student Statement of Principles:**

Maintains honesty  
Contributes to an atmosphere conducive to learning  
Resolves conflicts in a manner that respects the dignity of every person involved  
Respects diversity

Protects patient confidentiality  
Dresses in an appropriate fashion  
Uses professional language and is mindful of the environment